

# Level 5 Operations Manager



Discover the Operations Manager Apprenticeship, with full support provided to meet all requirements.



20 Months



Awarding Body:



This apprenticeship will equip individuals with the skills and knowledge to manage projects, teams, and the achievement of operational or departmental goals and objectives.

Ideal for individuals who are part of the delivery of the organisation's strategy.

## FURTHER DEVELOPMENT OF KNOWLEDGE, SKILLS AND BEHAVIOURS IN MULTI-TEAM MANAGEMENT:

- Awareness & management of self
- Communication
- Managing multiple teams
- Senior stakeholder management
- Strategic planning & management
- Managing a budget
- Project management tools inc. Raci Matrix

## EPA / APPRENTICESHIP ASSESSMENT:

1. Project report with presentation and questions – 2 components
2. Professional discussion underpinned by a portfolio of evidence



Apprentices will also work towards Functional Skills Level 2 in Maths and English, if not already exempt.

## This course is suitable for aspiring:

- Departmental Managers
- Operations Managers
- Team Managers
- Specialist Managers

**On successful completion of the apprenticeship, learners can apply for: Chartered Management Status.**

**Contact:**  [info@ctskills.co.uk](mailto:info@ctskills.co.uk)